



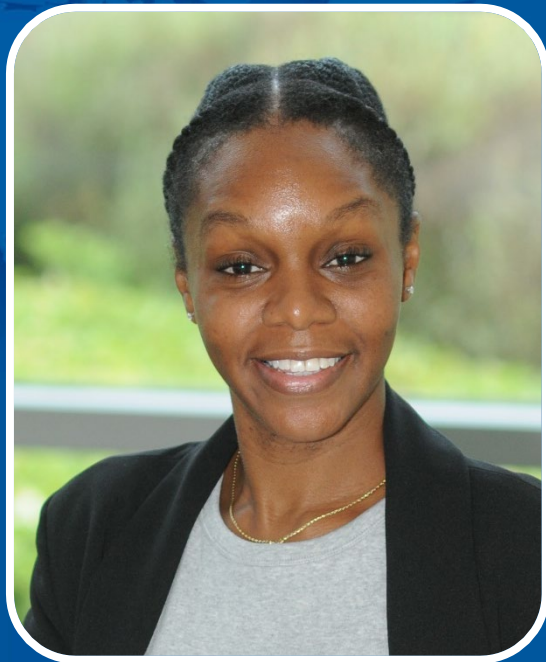
Pension Officers Forum—Africa, October 2022



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BENEFITS | INVESTMENTS



The Purpose of Benefit Education



Michelle Robinson

Sr. Church Relations Specialist

What Is the Purpose of Benefit Education?

It ensures:

- Those covered by the plan understand their coverage
- Those who fund the plan understand the goals of the plan and why they contribute to the plan



Why Is Benefit Education Needed?

It helps:

- The pension plan be successful
- Keep trust and confidence in the plan



When Do You Stop Benefit Education?

Never!

The more benefit education provided, the better clergy and their families understand the plan and the more transparent the plan



Group Discussion



How and When Do You Provide Benefit Education to the Plan Participants?

Possible Methods and Opportunities

- Written materials
- Workshops
- Annual conference presentations
- Personal visits



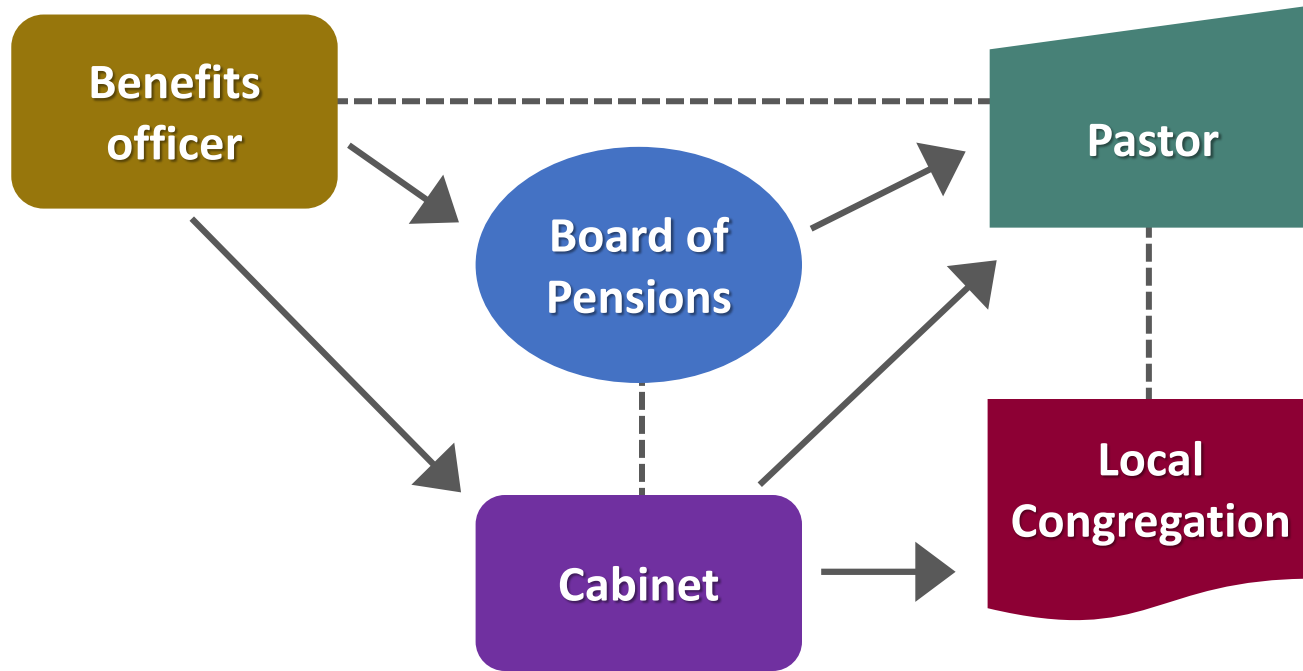
What Are the Best Ways to Provide Benefit Education to the Plan Participants?



How Do You Address Gaps in the Information from Year to Year?



Flow of Communication





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