

HealthFlex Mini-Summit—March 2021



Administrative Updates

Agenda

- 2021 Updates
- Planning for 2022
- Plan Sponsor Training and Education
- Medicare Education



COVID-19 Update

- Testing and in-network treatment continues to be covered at 100%; MDLIVE services continue to be covered at 100%
 - Through at least end of April
- FSA changes for 2021
 - Mid-year changes allowed (establish, increase, decrease, terminate) without life status event; must be prospective
 - Applies to health care and dependent care FSAs



COVID-19 Vaccinations

Vaccination Summary	Moderna COVID-19	Pfizer COVID-19	Total	
Total doses administered	362	188	550	A CON
Unique utilizers	276	136	412	
Members receiving 2 nd dose	86	52	138	19
• Female	154	73	227	9
• Male	122	63	185	
• Age >65	68	20	88	1
Total member paid	\$0	\$0	\$0	
Total plan paid	\$7,030.17	\$3 <i>,</i> 912.03	\$10,942.20	

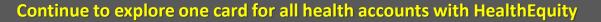
Vaccines are covered 100% through medical and Rx benefit, including administration costs

Data as of February 28, 2021

Debit Cards for Health Accounts

Occasional Confusion with Two Cards







Purple Health Savings Account Card

WHICH ACCOUNT?	WHEN TO USE?		
Health Savings Account	Participant only has an HSA	If participant has an HSA and an FSA/HRA	
HealthFlex HealthEquity HEALTH SAVINGS ACCOUNT 4241 0000 0000 0000 DEBIT	Use for all eligible expenses— medical, pharmacy, behavioral health, dental and vision.	 Beginning January 1: Use purple card for medical, pharmacy, behavioral health expenses Use teal FSA/HRA card for dental and vision expenses 	
LEE CARDHOLDER		Once participant has \$1400 (single coverage) or \$2800 (2+ covered) in expenses*: SAVE HSA until FSA and/or HRA have been exhausted * Must provide documentation of expenses to HealthEquity	

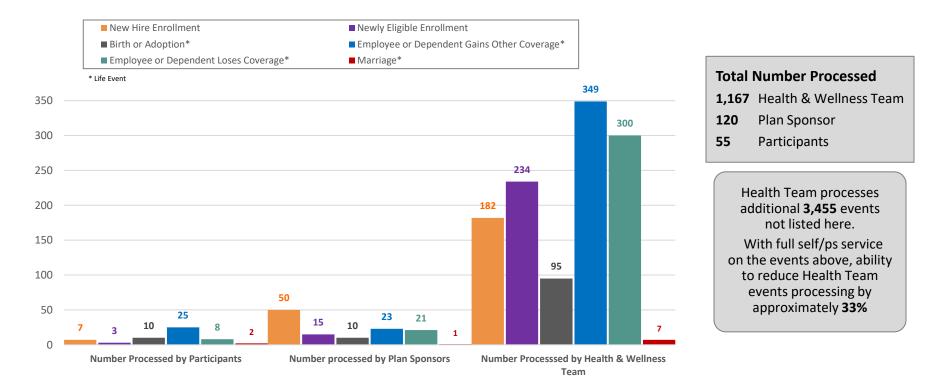
Teal Health Care Card

WHICH ACCOUNT?

WHEN TO USE?

 Healthcare FSA Health Reimbursement Account 	If a participant has an FSA or HRA	If a participant has an FSA/HRA and an HSA	
	Use for all eligible expenses— medical, pharmacy, behavioral	Beginning January 1:Use teal card for dental and vision	
	health, dental and vision.	expenses	
HealthFlex HealthEquity		 Use purple HSA card for medical, pharmacy, behavioral health expenses 	
Healthcare card 4000 1234 5678 9010 valid Thru 12/30 Debit JOHN R. SMITH	If a participant has an FSA and an HRA	Once participant has \$1400 (single coverage) or \$2800 (2+ covered) in expenses*:	
	Use for all eligible expenses— medical, pharmacy, behavioral health, dental and vision.	Use teal card for all eligible expenses— medical, pharmacy, behavioral health, dental and vision.	
	<u>FSA always pays first</u>	* Must provide documentation of expenses to HealthEquity	

Events Processed in 2020



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Everyone Benefits from Self-Service



Automatic System Transactions

What Is Processed Automatically?

- Newly eligible mandatory clergy enrolled in single coverage, default plan
 - 31 days to change from default
- Terminations for dependents reaching age 26, employment terminations, transfers, deaths (survivors maintain coverage)



Who Should a Participant Call?

Step 1: Try the Vendor Directly (Participant) Step 2: Involve the Health Team (Participant or Plan Sponsor) Step 3: Participant Escalations (Plan Sponsor Only)

BCBSIL: 1-866-804-0976

UHC: 1-800-901-1939

OptumRx: 1-855-239-8471

Cigna: 1-800-244-6224

VSP: 1-800-877-7195

EAP: 1-866-881-6800

HealthEquity: 1-877-924-3967

Participant Issues/Inquiries

Health and Wellness Team

- 1-800-851-2201
 Dial "2" for Health press "0"
- health@wespath.org

Reach out to Nikki

Nikki Landing-Hill Vendor Relations Manager

- 847-866-4309
- nlanding-hill@@wespath.org

Continuation Coverage Period Extended

Maximum duration increased to 18 months

- Already required in some states
- Administrative simplicity
- Most people are on continuation less than 12 months

Adoption Agreements—Overview

- Main agreement (evergreen)
- Exhibits (updated exhibits submitted each year)
 - A Select who you want to cover
 - **B** Plan defaults and premium credit
 - **E** Well-being programs for Via Benefits and non-Via Benefits populations
- Sub adoption agreements—allows local churches or other salary paying units to elect through plan sponsor

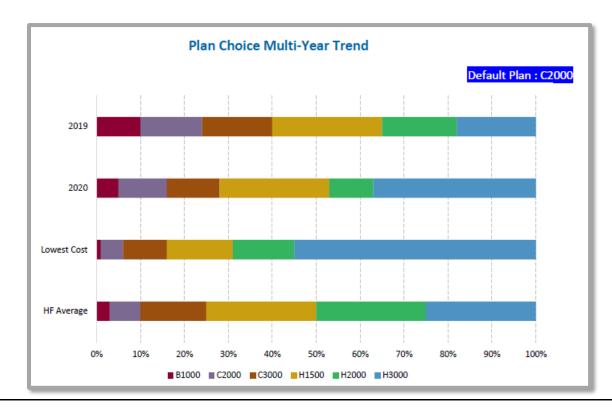
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Reviewing Premium Credits and Defaults

- Premium Credit gives plan sponsor control how cost increases are applied
 - HealthFlex team can model different options
- Default plans can be changed
 - Consider available data (low-cost plan analysis, current enrollment), blended rate budget and premium credit to determine most appropriate default plans



Enrollment, Low-Cost Data in Summary Report



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Differences in How Plans Pay

4-month plan comparison

- Realistic claims scenarios
- Custom premium credit and premiums
- Shows how the plans pay differently and identifies savings opportunities
- Also helps participants understand difference in plans in the fall, whether you change defaults or not



Educational Opportunities for Participants

HealthFlex Options Refresher

- Overview of plan options (medical/Rx, dental, vision)
- Customizable to focus on changes in default plan or premium credit
- Annual Election web-conference in the fall

Medicare Process

- Overview—including Parts A & B, payment and penalties
- Timing for enrollment



Mentimeter

Wespath and HealthFlex positively impacts the health and productivity of those who serve the UMC

