

# HealthFlex in 2025 and Administrative Updates

HealthFlex Summit | October 2024





## **Agenda**

- No-Cost MDLIVE Sunsets
- Health Accounts Card Update
- Participant Annual Election (AE) **Communications**
- Other AE Information
- New Health Eligibility and Enrollment System in 2025

## **No-Cost MDLIVE Sunsets**

### for 2025

- CARES Act telehealth rule expires on 12/31/2024, no-cost MDLIVE to sunset
- Wespath working with the Church
   Alliance and the Alliance to Fight for
   Health Care to lobby for a permanent change
- Will offer again if the law allows







Advancing employer-provided coverage

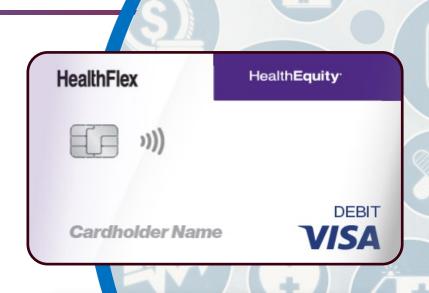


## **MDLIVE Participant Costs for 2025**

Plan	Telemedicine Cost		Tele-Mental Health Cost	
	Before Deductible	After Deductible	Before Deductible	After Deductible
B1000	\$15.00	\$15.00	\$15.00	\$15.00
C2000	\$51.00	\$10.20	\$92.00	\$18.40
C3000	\$51.00	\$25.50	\$92.00	\$46.00
H2000	\$51.00	\$10.20	\$92.00	\$18.40
H2500	\$51.00	\$15.30	\$92.00	\$27.60
H5000	\$51.00	\$0.00	\$92.00	\$0.00

## **Health Account Cards**

- Single, stacked cards are here!
- E-mail notification week of 9/30
- Cards mailed 10/1 to those who didn't have one
- Participants must activate card when received
- Old cards will deactivate October month-end



## **Health Account Card Stacking Rules**

You only have an HSA	You only have an FSA and/or HRA	You have an HSA and an FSA/HRA	
All eligible expenses:	All eligible expenses:	Card will debit HSA funds for medical, pharmacy, behavioral health expenses and will debit FSA/HRA funds for dental and vision expenses	
Medical	• Medical		
• Pharmacy	• Pharmacy		
Behavioral health	Behavioral health	Once you have \$1,650 (single coverage) or \$3,300 (2+ covered) in expenses*:	
• Dental	• Dental		
• Vision	• Vision	Notify HealthEquity to use FSA/HRA funds so that you can <b>save</b> your HSA until you have exhausted your FSA and/or HRA	
	If you have FSA and HRA,  FSA always pays first		

<sup>\*</sup> Must provide documentation of expenses to HealthEquity

## **Participant AE Communications**

## Legal Notices

- E-mails to those who opted in for electronic delivery
- USPS for those who opted out of electronic delivery
- All were postmarked by 10/15
- Non-delivered e-mails sent via USPS ~1 week later





#### Important HealthFlex Information from Wespath

Under federal laws and regulations, including the Health Insurance Portability and Accountability Act of 1996 (HIP. Benefits and Investments (Wespath) is required to provide certain health care notices to you upon becoming eligit into HealthFlex¹ (the "Plan") and at certain other times. The following is a list of the required notices and a brief deach notice.

- Coverage for Reconstructive Surgery Following Mastectomy
  - This notice describes the mastectomy-related benefits under the Women's Health and Cancer Rights Act of 199
- HealthFlex Notice of Privacy Practices
- This notice explains your rights and the Plan's legal duties with respect to protected health information (PHI) armay use and disclose PHI.
- Important Notice About Your Prescription Drug Coverage and Medicare
- This notice contains information about current prescription drug coverage under the Plan and about options ur Part D's prescription drug coverage. It also explains what happens to your Plan coverage if you decide to je Prescription Drug Plan.
- Medicaid and the Children's Health Insurance Program (CHIP)

This notice informs you of the states that offer premium assistance programs that can help pay for health cochildren. These states use funds from their Medicaid or Children's Health Insurance Program (CHIP) program income families who are eligible for employer-sponsored health coverage but need assistance in paying their he

## **Annual Election Mailings – Reminder**

#### Postcard for those who can elect benefits online





#### Letter for those who cannot elect benefits online



- Retirees
- Disabled
- MSP SEE

## **Annual Election Info in Benefits Access**

Visit the Annual Election webpage for basic information about plan options, helpful tools and resources, and more.



https://my.benefitsaccess.org/HealthFlexBenefits

## Public HealthFlex Site Still Available

Best option for those without access to Benefits Access





## Participant Education— Webinars for Annual Election

#### **Annual Election Webinar**

October 22 @ 1:30 p.m., CT (recording available soon)

#### **Rx Coverage Overview and Q&A**

October 29 @ 2:00 p.m., CT

#### **Dental Overview and Q&A**

October 31 @ 10:00 a.m., CT

## **AE Reporting For You**

- Annual Election Status—provided twice during AE
  - Provides who has made active elections
- Final Election Report—provided early December
  - Provides who made elections vs. enrolled in default
  - Compares current elections to new elections for existing groups
  - Includes employer/local church information if applicable
  - Reflects data sent to carriers in early December





BENEFITS INVESTMENTS

#### IRS W-2 Reporting Responsibilities for Employers (HealthFlex Plan Sponsors)

Guide for Church Treasurers and Payroll Administrators— W-2 Reporting Requirements

#### Health Savings Accounts (HSAs)

Employers are required to report two types of contributions to HSAs on Form W-2:

- Employer HSA contributions [includes contributions embedded in the HealthFlex H1500 and H2000 plan designs, i.e., HealthFlex high-deductible health plans (HDHPs)]
- 2. Employee contributions: any pre-tax HSA contributions deducted from the employee's salary using a section 125 (cafeteria) plan

Form W-2 Reporting: Report in Box 12—use code W "Employer contributions." HSA contributions are not taxable income, but must be reported.

#### Dependent Care Flexible Spending Accounts (DCFSAs)

Dependent care DCFSAs (also called "dependent care accounts" or DCAs)— Form W-2 Reporting: Report the amount of salary-reduction contributions elected by

the employee \*\* in Box 10 "Dependent Care Benefits." Note: Cafeteria plan health care flexible spending accounts (also called "medical

reimbursement accounts" or MRAs) are not taxable income and are not reported on the employee's IRS Form W-2. Please note that the amount in Box 1 ("Wages, Tips and Other Compensation") will be

less than it otherwise would be, since the employee is receiving less compensation as a result of the salary reductions for health care and dependent care FSAs.

#### Health Reimbursement Accounts (HRAs)-No W-2 Reporting Requirements

HRAs are funded solely by the plan sponsor, employees may not make contributions to their HRA. Contributions to an HRA are not included in the employee's income and are not reported on the IRS Form W-2. Employees do not pay federal income taxes or employment taxes on the contributions made to their HRA.

#### Affordable Care Act: Health Care Cost W-2 Reporting— No Reporting Required During Transition Relief

Starting with the tax year 2011, the Affordable Care Act required employers to report the aggregate cost of coverage under an employer-sponsored group health plan on Form W-2. For church plans, however, there was and continues to be transition relief from the requirement to report the value of coverage. Thus, employers that participate in HealthFlex do not have to report the cost of coverage on the W-2 at this time.

Technically, the employer should report the total insolutionments to the employer from the dependence are assistance of the property of the pr



HealthFlex plans include three types of contributions to reimbursement accounts that require W-2 reporting to the Internal Revenue Service (IRS) by the employer:

- 1 HSAs\* employer contributions 1 HSAs\* employee contributions
- FSAs\* dependent care flexible spending accounts only

This document outlines the employer W-2 reporting requirements for these contributions. Employers that have even one participant who has elected a HealthFlex plan with one of these contributions should complete this W-2 reporting. All reporting should be completed on IRS Form W-2, unless Indicated otherwise

\* ucas health savings accounts FSAs—flexible spending accounts

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a general agency of The United Methodist Church

## **HSA Reporting Reminder**

- Employers (salary-paying units) are required to report HSA contributions on IRS Form W-2
- Wespath provides true-up reports quarterly and the final report for W-2s annually in December
- Contact Nicole Valentino with questions nvalentino@wespath.org

## Administrative Experience Improvement Coming in 2025





2025



## Why Make a Change?

### Many challenges have impacted plan sponsors:

- Invoice delays
- Limited self-service reporting
- AE customer service support issues
- Disconnect with Via Benefits data
- Errors impacting participants

## Why Make a Change?

## Other challenges have impacted Wespath's ability to serve you:

- Manual processes
- Manual reporting to provide our plan sponsors with what you need
- Testing and retesting files to avoid/correct errors





## Why Now?

- HealthFlex should continue to be a best-in-class health plan
  - Eligibility and enrollment vendor is a key relationship
- Delaying won't solve ongoing issues

## How Will This Impact You (Plan Sponsor)?

- Most processes will be the same or similar
- Continue to access through Benefits Access Portal
- Job aids will be provided/updated
- Better reporting



## Go to Menti.com

### On your mobile device:

• Go to **Menti.com** or scan the **QR code** 

• Passcode: 2517 3129





Are you currently entering elections or using forms?

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**Entering elections** 

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Using forms

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Something else

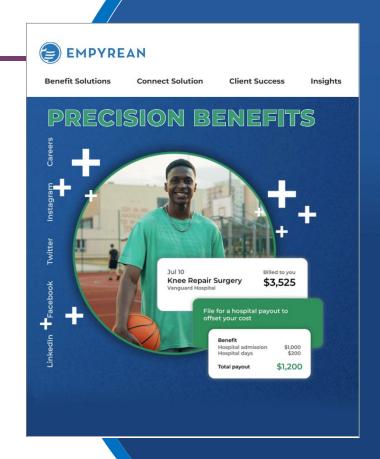


## **How Will This Impact Participants?**

- No impact for most until Annual Election 2026
- Most participants are not using self-service for life events or during the hiring process
- Exploring an embedded decision support tool to replace ALEX
  - May use historical claims to customize and improve recommendations

## **Benefits of Empyrean**

- User-friendly interface
- Experience with clients like us
- Reliable and proven test and QA processes
- High client retention
- Recently acquired clients from Businessolver and other vendors







#### How are you feeling about this announcement? What would be on your wishlist?

All responses to your question will be shown here

Each response can be up to 200 characters long

Turn on voting to let participants vote for their favorites



