



Center for Health

# HealthFlex—New Vendor Partner Coming in August

## Same HealthFlex Benefits—A Better Experience

HealthFlex will introduce a new vendor partner for reimbursement accounts in August (replacing Ceridian):



For flexible spending account (FSA) and health reimbursement account (HRA) administration

*Your HealthFlex plan benefits are not changing—only the company that administers your FSA and/or HRA is changing. We're confident this will bring an enhanced participant experience for reimbursement accounts.*

***Watch for more dates and details this summer!***

## Important Information for FSAs and HRAs

A two-week blackout period will occur in **August** to ensure a smooth transition from Ceridian to WageWorks. If you have a health FSA, HRA or dependent care FSA, we'll send a detailed timeline to you this summer.

Here's a quick look at what the blackout period and transition mean for you:

- **No reimbursement payments will be issued during the blackout.** After the blackout ends, reimbursements will be issued by WageWorks.
- **Consider the blackout when scheduling services.** During the blackout you can still schedule doctor's appointments, prescription fills and other FSA/HRA-eligible expenses; however you will need to wait until the blackout ends to submit reimbursements for these expenses. Similarly, reimbursements for dependent care services will be issued after the blackout ends.
- **Submit FSA/HRA claims to Ceridian and use your Ceridian debit card ("Benefits Card") before the blackout period.** All Ceridian debit cards and claims processing will cease during the blackout. The blackout will allow your remaining HRA or FSA balance to be transferred to WageWorks, so it will be available when the blackout ends.
- **You won't lose your money.** Any HRA or FSA balance you have on account with Ceridian will be automatically transferred to WageWorks. The blackout period allows Ceridian and WageWorks to complete this transfer.
- **Debit Cards:** Ceridian debit cards will be deactivated at the start of the blackout period to allow for reconciliation of balances to transfer to WageWorks. If you currently have a Ceridian debit card, you will receive notification from the General Board of Pension and Health Benefits about the deactivation date. You also will receive a new debit card from WageWorks in the mail in August. Your new "WageWorks Healthcare Card" will be funded with your remaining health FSA and/or HRA balance.
- **Claims Processing:** All claims received by Ceridian after the start of the blackout period will be forwarded to WageWorks for processing once the blackout period is completed.

**If you currently have an FSA or HRA, watch for more information regarding the benefits available through WageWorks for improving your claim processing experience—coming in your mail this summer.**

4678/050614



General Board

**Pension and Health Benefits**

*Caring For Those Who Serve*