

Important Dates and Details

The vendor change requires a period during which processing will not occur, to assure a smooth transition.

Friday, August 1 to Monday, August 18

No reimbursements for health or dependent care expenses during this period. You can still visit the doctor, fill prescriptions or incur other FSA/HRA-eligible expenses during this time—but should wait until this period ends to submit reimbursement claims.

July 31: Last day Ceridian will process FSA/HRA claims. Avoid sending claims to Ceridian in late July, as this will delay processing for your reimbursement.

Last day to use Ceridian Benefits Card (health debit card). Ceridian cards will be deactivated August 1.

August 15: New WageWorks Healthcare Card (health debit card) arrives in the mail by August 15 (if you currently have a Ceridian card). Participants and covered spouses will receive cards. Dependents who currently have Ceridian cards will not receive WageWorks cards, but cards can be requested.

August 18: First day to use new WageWorks Healthcare Card and request additional cards.

First day to submit claims to WageWorks for health FSA, HRA and/or dependent care FSA.

Note: Please avoid submitting duplicate reimbursement claims to both Ceridian and WageWorks. Duplicate reimbursement may have tax consequences.

Take
WageWorks
with you!

EZ Receipts® Mobile App



General Board
Pension and Health Benefits

Caring For Those Who Serve
1901 Chestnut Avenue
Glennview, Illinois 60025-1604
1-800-851-2201
www.gbopnb.org

New HealthFlex Partner— Coming Soon!

- Same HealthFlex Benefits
- Smoother Experience for Reimbursement Accounts



Center for Health

New Vendor Partner— Enhanced Experience



Improved Service Starts August 18

How the Vendor Change May Affect You—
Details Inside!



General Board
Pension and Health Benefits

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Introducing WageWorks

HealthFlex is replacing Ceridian with WageWorks to offer enhanced customer service for participants' flexible spending account (FSA) and/or health reimbursement account (HRA) administration. Your HealthFlex plan benefits are not changing—only the company that administers your FSA and/or HRA will change.



Frequently Asked Questions

Who does the WageWorks transition affect?

The move from Ceridian to WageWorks applies to participants with a health reimbursement account (HRA), health care FSA (also called medical reimbursement account or MRA), and/or dependent care FSA.

Will my FSA or HRA money transfer from Ceridian to WageWorks?

Yes! *You will not lose money because of the move to WageWorks.* Funds in your FSA and/or HRA as of July 31 will transfer automatically to WageWorks. Your funds will be available for eligible expenses starting **August 18**.

What's new with WageWorks?

- On-the-go convenience with *WageWorks' EZ Receipts*® mobile app for smartphone or tablet
- *Pay My Provider* option, so WageWorks can pay your health or dependent care provider directly
- New WageWorks Healthcare Card (replaces Ceridian health debit card—for plan sponsors that offer card)

What remains the same?

- If you have a health FSA and/or an HRA, the FSA still pays first because the FSA has a “use it or lose it” rule, while unspent HRA funds carry over from year to year.
- Same HealthFlex login and single sign-on you're used to:
 - www.gbophb.org > **HealthFlex/WebMD** > enter WebMD username and password.
 - Under **HealthFlex Vendor Links**, choose “**Reimbursement Accounts**” for FSA and/or HRA claims. (One-time registration required when you first visit the WageWorks website.)

Can I view my Ceridian records (FSA or HRA) after July 31?

No. Please make copies of any Ceridian records or account history you may need **prior to July 31**.

Will the new WageWorks Healthcare Card (debit card) work with my dependent care FSA?

No. The Healthcare Card applies only to health FSAs or HRAs. But you can use the WageWorks *Pay My Provider* feature for dependent care.

Questions or Concerns?

Contact the General Board of Pension and Health Benefits Health Team at **1-800-851-2201** or contact your plan sponsor.