

New HealthFlex Vendor Training

Businessolver and WageWorks for HealthFlex Plan Sponsors

August 27 and September 4, 2014



Caring For Those Who Serve



- Introduction
- Businessolver Training— Nicole Ryan and Chad Coffin
- WageWorks Training-Heidi Bowie
- Questions

Training Agendas

- Businessolver Training
 - Navigation and search
 - Member record view
 - Document Center and Reference Center
 - Accessing invoices
 - Reporting
- WageWorks Training
 - Participant look-up
 - Reporting

New Data Flow



- All indicative data and dependent changes *must be made* in BAP
- Changes in BAP drive eligibility (life event) windows in Businessolver
- Ensures quality and consistency of data
- No longer a HealthFlex module in BAP

Businessolver Transition

- Data cleaned and reviewed
 - Researched 1000s of individuals
- Week of 8/11: Data transition/conversion
- Week of 8/18: First eligibility files to carriers
- Week of 8/25: Administrative/participant access
- Please report any data or coverage concerns to Center for Health

WageWorks Transition

- Data cleaned and reviewed
- Debit cards mailed late July/early August to participants and spouses
- All accounts loaded 8/14
- Funding available for use:
 - 8/18 for Flexible Spending Accounts
 - 8/20 for Health Reimbursement Accounts (cards re-activated and available for use)
- Please report any data or funding concerns to the Center for Health

System Improvements

- Auto-enrollment of mandatory population (individual coverage only)
- Optional population defaulted to "no coverage"
- Action (currently forms) required to:
 - Waive mandatory coverage
 - Enroll optional population, dependents
 - Elect Flexible Spending Accounts
- Access to WageWorks reporting

System "Tips"

- Dependents not listed for UBH benefit
- All eligible (not just enrolled) dependents listed in Businessolver look for benefit indicator
- OneExchange
 - Monthly HRA "deductions"
 - Spouses also listed as primary participants

Ongoing/Future Improvements

 Current: Tighter controls around life event "windows"

System requires adherence to
31-day window for life event submission

 Future: Additional system access to potentially eliminate paper forms

Accessing New Vendor Sites: Plan Sponsors (Administrators)



Important News James 7 5Au and 16Au

Wapellints witreplank Carities to favilie specing account (FDA) and health-aimbursement account (MAA) administrator - effective August 10 . August 1 - August 10: No FDA and/or MRA statement) for processed.

August 1: Galidan health stable cards deactively (Current card Insides) will receive a new Hispathion's thes reading and by mail;

 August 18: First day to submit werduniement stations to Utope/Nones (not Cavidian), and to request Wage/Holes and the dependents Disk have for more datable.

Its useralizing good for proceed and for your budget!

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Information about Your Health? Inx Denefits: Learn More?

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. Unless specifically suffering by you, or legally required. The DC will not release any basis in units indicate also be percented

- WalkE does analyse data and protoce reports for their organizations, but only using data tollected from large conditions of users. But appropriate data to before understand the needs of their organization and appropriate health improvement programs to meet house meets.
- WebPC heaped present the H-EXecs Transplan as a founding member of the H-EXecs Advance into the processing consumers improve their health and the health of their fearings. The DEC has included a Health percentation and privacy and another three DEC (homeony the American Reconciliation HealthCare Communities, TRUETA, and INCN for care help-subly vehicults, and privation.

Administrator Login

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- ✓ Administrator Login on WebMD login page:
 - > HealthFlex Administration

Administrator Login

WebMD Administration HealthFlex Administrator (Businessolver) HealthFlex Administrator (WageWorks)

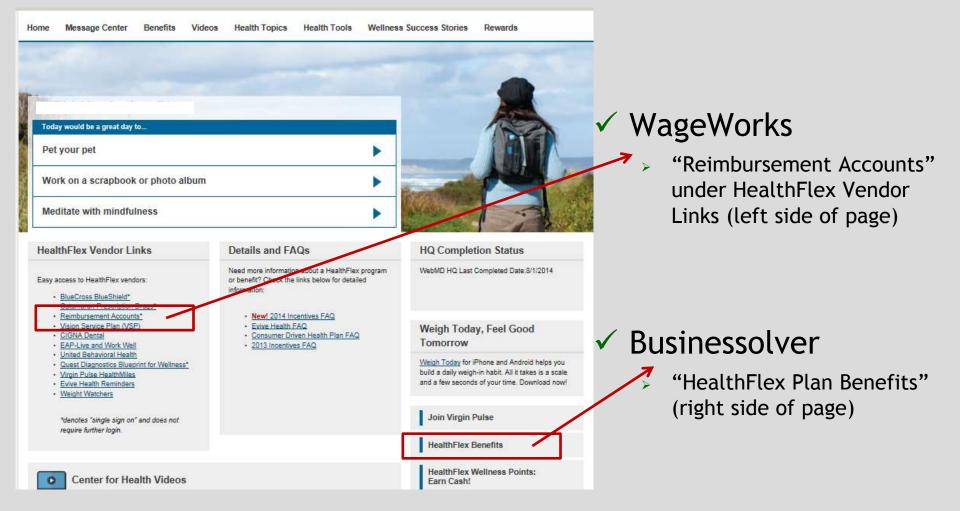
Accessing New Vendor Sites: Plan Sponsors (Administrators)

- ✓ Benefitsolver Single Sign-On from Benefits Access
 - ✓ General
 - Participant Specific

benefitsolver

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Accessing New Vendor Sites: Participants





Center for Health