



Wespath

BENEFITS | INVESTMENTS

Center for Health

MINI-HEALTHFLEX SUMMIT—MARCH 2018

A Strengthened Support Team

Strengthened Team



Strengthened Team

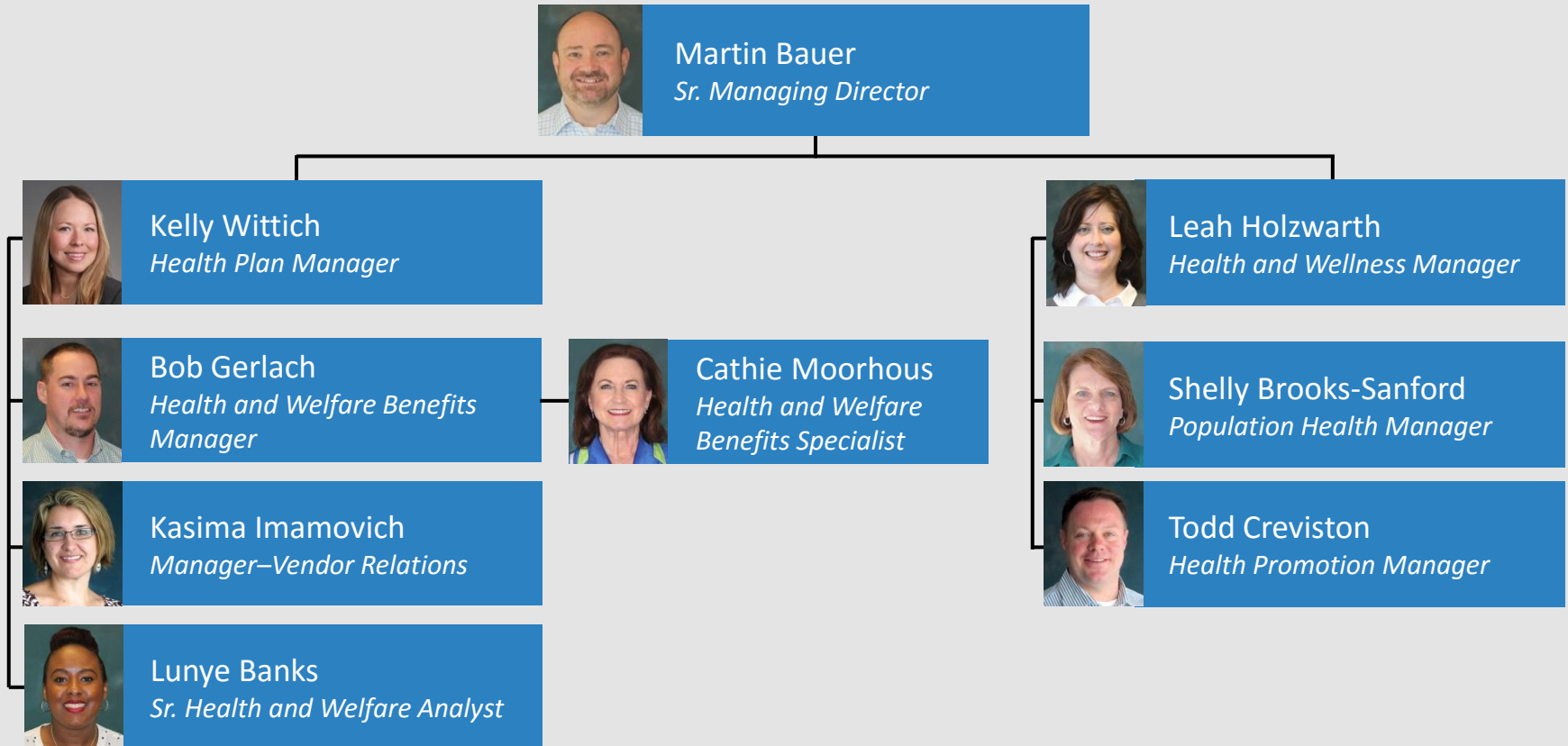
Martin Bauer

Senior Managing Director, Benefit Plans



- Over 20 years experience with employee benefit plans
- Leads new combined Benefit Plans department to focus on participants' benefit needs more holistically.
 - Health, Welfare and Well-being
 - Retirement Services
 - Benefits Education
 - Actuarial Services

HealthFlex Staff Chart



Strengthened Team

Bob Gerlach

Health and Welfare Benefits Manager



- New responsibilities include:
 - Leading plan sponsor consultations and HealthFlex Exchange modeling
 - Greater involvement with new plan sponsor RFPs and HealthFlex Exchange implementation
 - Support of CPP and UMLifeOptions

Who do you call for ...

- Questions about vendors
- Escalated participant issues
- Questions about plan rules or plan design



Kasima Imamovich
Vendor Relations Manager

Who do you call for ...

- Questions about your annual report or quarterly claims reports
- Ad hoc data and reporting requests
- Adoption agreement questions



Lunyé Banks
Senior Health & Welfare Benefits Analyst

Who do you call for ...

- Historical rates, reports, and adoption agreements
- General HealthFlex questions



Cathie Moorhous
Health & Welfare Benefits Specialist

Who do you call for ...

- Individual participant claims or vendor concerns
- Eligibility questions
- Questions about your HealthFlex invoice



The Health Team
1-800-851-2201

Health Team—New Leadership

Ted Robinson

Department Manager, Customer Service



- Focus is to develop a fully integrated customer service experience for our participants
- Joined Wespath from Anthem, Inc., where he managed Specialty benefits for health plans
- Prior to Anthem, spent 10 years in employee benefits with Hewitt Associates, managing several health, welfare and defined contribution customer service teams

Strengthened Plan Consultation

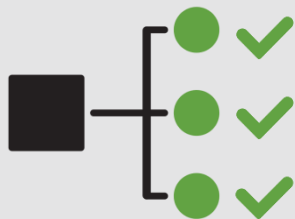
- Willis Towers Watson Health Actuarial Consulting Team: effective April 1
 - The best choice from your Wespath team
 - Rigorous RFP Process
 - Exciting vision and capabilities to move HealthFlex forward

Strengthened Plan Consultation

- Wespeth's relationship with Willis Towers Watson
 - Each service independently reasoned and selected
 - Based on a strong understanding of the benefits in the UMC
 - Subject to continued review and due diligence

Willis Towers Watson

- Robust service and capabilities



Improved stability for
ratings process



Engagement



Improved plan
offerings

Our Willis Towers Watson (WTW) Team

Steve Riedl, FSA

- 29 years of actuarial experience, 21 years in consulting
- Helped design and lead HMO purchasing coalition in Chicago in partnership with the Midwest Business Group on Health
- Led actuarial pricing work for large fast food organization's health & benefits plan, comprised of many Franchises across the country (30,000 participants, \$250 million annual premium)
- Actively involved with church and family (basketball coach, School Board President, Vice Chair of Parish Finance Council, Chair of Capital Campaign Committee, lector, field trip volunteer)



Dave Carr, FSA

- 8 years of actuarial and consulting experience
- Helped facilitate WTW's Financial Benchmark Survey, which includes over 2,000 organizations and has helped these organizations assess and improve their health care programs
- Leads health plan design and national health care delivery strategy for a national airline organization (90,000 employees)
- Father of two (Brendan—2; Anna—1) and member of the local church community in Naperville
- Loves to play soccer, sing, and tell corny jokes



WTW: Focus on HealthFlex

WTW began partnering with HealthFlex over two years ago. The focus is on what is important to you:

- A well-managed and sustainable health care program that offers a choice of competitive plans to participants at reasonable costs
- Fairness & equity of rates across plan sponsors
- Rate changes that are logical, understandable, and stable year-over-year
- Transparency in communications
- Decision support tools and communications assistance
- Programs to encourage and improve participant engagement in the benefits plan

Why Willis Towers Watson?

Our deep and specialized expertise



- The members of the core team have proven track records of solving complex problems for organizations
- Subject matter experts consistently identify improvements and efficiencies in their areas of expertise, such as pharmacy management, health and wellness, measurement and analytics, and communication

Our innovative solutions



- Conduct some of the most thorough surveys in the industry, uncovering opportunities for clients to improve program performance and reduce cost
- High-value solutions allow clients to take advantage of vendor partnerships and employer collaboratives that reduce trend and enhance participant health and productivity

Our understanding of HealthFlex



- Through a long-standing actuarial and investment relationship with Wespath, WTW understands the UMC's culture, objectives, and challenges
- Demonstrated approach and solutions for complex problems by developing a rating process that meets HealthFlex's health plan rating objectives



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