



Date

Name of Addressee
Street Address
City, ST, Zip Code

Re: Dried blood spot glucose and LDL cholesterol results

Greetings,

As part of your company's recent employee wellness screening program, you participated in laboratory testing through Quest Diagnostics. Through this testing, you were asked to provide a blood specimen via a fingerstick that you then forwarded to us for laboratory testing. We then performed several different lab tests for markers of potential or existing diseases, such as diabetes and heart disease, on that one specimen on your behalf.

We recently discovered that two of these tests provided potentially inaccurate results. These tests were for glucose which is a marker of potential or existing prediabetes or diabetes, and low-density lipoprotein (LDL) cholesterol which is a marker of potential or existing heart disease. You should know, however, that all your other test results were accurate.

To be sure your glucose and LDL results are accurate, we will re-screen you for the glucose and LDL tests at no cost to you or your employer. To make an appointment, please contact the Quest Diagnostics Service Center at 1.800.278.7991, Monday through Friday from 7AM to 7PM CT. The rescreening will involve a blood draw from your arm at one of our Patient Service Centers near you. Blood draws are generally considered more reliable than fingerstick tests.

As with all testing we perform for your employer's wellness screening program, we encourage you to share your results with your healthcare provider.

We sincerely apologize for this issue and continue to take steps to ensure we are providing the high-quality laboratory testing services you rightly expect of us. If you have questions or concerns, please do not hesitate to contact the Quest Diagnostics Service Center at 1.800.278.7991, Monday through Friday from 7AM to 7PM CT.

Sincerely,

William J. Becker, DO, MPH
Clinical Pathology Regional Medical Director
Quest Diagnostics
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