

HealthFlex/WebMD Website Termination Talking Points for Plan Sponsors and Participant-Facing Employees

For use in responding to customer questions and inquiries

- The HealthFlex/WebMD website is scheduled to shut down on June 1.
- Instead of going to HealthFlex/WebMD, participants (not spouses) will log in to Benefits Access at benefitsaccess.org to access health and well-being information and resources. For example, participants can find health account contributions and deductibles on Benefits Access.
- Participants AND spouses will log in to Virgin Pulse® for well-being programs, such as Health Check and the Virgin Pulse Physical Activity Program.
 - Log in at virginpulse.com/login or via the Virgin Pulse® app. Never used Virgin Pulse? Register at join.virginpulse.com/wespath
- Benefits Access is participants' one-stop shop for information on all Wespath benefits: retirement, health, well-being, life and disability. Benefits Access only shows the benefits participants have with Wespath.
- Benefits Access links participants to all-HealthFlex benefit partner websites. No additional username/password is required for Blue Cross Blue Shield, UnitedHealthcare, OptumRx®, HealthEquity®/WageWorks® or Quest Diagnostics®. An additional login is needed for Cigna, VSP, MDLIVE® and Virgin Pulse. Participants can use Benefits Access to access HealthEquity and submit claims for their FSA, HSA or HRA accounts.
- Only the primary participant (employee) will have access to the health and well-being information in the new Benefits Access. Spouses will access well-being programs via Virgin Pulse.
- Participants (employees) can visit Benefits Access to sign up for the Quest Blueprint for Wellness® screening. Registration can be accessed through the Health Details page. Primary participants and covered spouses also can call 1-855-623-9355 to register. Online registration for Blueprint for Wellness is scheduled to be available through Virgin Pulse by the end of May.