



May 20, 2021

<FirstName LastName>  
<Company (if appropriate)>  
<Address>  
<Address>  
<City>, <State> <ZIP>

Dear <FirstName LastName>:

As a spouse with your health benefits through Wespath's HealthFlex plan, we want to make sure you know that beginning June 1, you will no longer be able to access health and well-being information through the HealthFlex/WebMD website.

Wespath's Benefits Access has replaced the HealthFlex/WebMD site as the home for your family's health and well-being information. We are excited about this improved way for participants to engage with their HealthFlex benefits. If your spouse—the primary participant in our HealthFlex plan—has not yet signed up for Benefits Access, please encourage a visit to [benefitsaccess.org](https://benefitsaccess.org) to register today.

Only primary participants have a Benefits Access account, and we recognize this could cause confusion for covered spouses such as yourself. Here are the three things you need to know about accessing your health and well-being benefits going forward:

1. Virgin Pulse® is the home for HealthFlex's award-winning well-being programs for covered spouses and primary participants. Virgin Pulse provides covered spouses like you with information about their HealthFlex benefits and well-being programs, including your \$410/year in Pulse Cash incentives.

If you have not used Virgin Pulse before, visit [join.virginpulse.com/wespath](https://join.virginpulse.com/wespath) to set up an account. Please invite your spouse to do the same.

2. After you register for Virgin Pulse, take action to improve your well-being and maximize your savings! In Virgin Pulse, select the Health tab, choose Health Check and complete the online health assessment questionnaire by August 31. The benefits of completing the Health Check by this date include:
  - You learn your risk for common health concerns and the Health Check will help you prioritize your health goals and put you in a better position to take steps that may lower your risk.
  - Your family avoids a higher health plan deductible in 2022 if you and your spouse complete the Health Check.
3. For claims and provider information, your spouse can access this through Benefits Access, or you personally can set up your own account with Blue Cross Blue Shield/UnitedHealthcare and OptumRx® at their respective websites: [bcbsil.com](https://bcbsil.com), [myuhc.com](https://myuhc.com) and [optumrx.com](https://optumrx.com). All three have mobile apps available as well.

Sincerely,  
Wespath Benefits and Investments