

HealthFlex Summit—October 2021



Health Plan Updates



- Year-end/Annual Election timeline
- Updates for 2022
- Improving Service to Plan Sponsors



HealthFlex Plan Sponsor Year End Timeline

October

- AE Webinars underway
- Annual election communications
- Updated Via Benefits HRA amounts due

November

- Annual election 11/3-11/18
- Reminder emails and post-AE data review
- Election status reports sent to plan sponsors

December

- Final AE election reports to plan sponsors
- Final HSA reports for W-2 reporting to plan sponsors
- Cards to participants

January 2022

 New rates and premium credits reflected on invoices

Annual Election Communications

- Mailer with Regulatory Notices: October 13
- E-blast reminders pre- and post-AE
 - Throughout October, November
- Virgin Pulse[®] notification
- All-HealthFlex Webinar
 - Wednesday, October 27th 10:30 a.m., Central time



2022 Plan Materials

- How Do I Choose? brochure and the 2022 HealthFlex Plans Comparison are updated and were delivered via HealthFlex Express
- Summary of Benefits and Coverage will be available in the next week or two
- Benefits Booklets will be available in early December



ALEX[®] Available Now

- Promote via your direct URL
- Access via Benefits Access & Benefitsolver[®]
- Area of engagement opportunity for some plan sponsors



OptumRx® Pricing Tool: Available Soon

- Will send via e-mail to participants
- Use to estimate drug costs under different plans

www.optumrx.com/enroll/wespath Then click on "Drug pricing tool"



RX 123456

Annual Election Status Reports

Annual Election Status — provided twice during AE

- Lists who has made active elections
- Final Election Report provided early December

- Who made elections vs. enrolled in default.
- Compares current elections to new elections for existing groups
- Includes employer/local church information if applicable

Annual Election Report—Sample

SSN	-	Last Name	First Name 💌	M	liddle Name	Suffix 💌	E-Ma	il 💌	Employee ID 💌	Structure Group	Input 💌	Enrollment Status 💌
	_								P#########	335999 Sample :: Mandatory :: Clergy :: Active	Member	Approved
3 				0					P#########	335999 Sample :: Mandatory :: Clergy :: Active		Not Started
									P#####################################	335999 Sample :: LOA :: LOA :: All	Manual	Approved
3				8		6			P#####################################	335999 Sample :: Mandatory :: Clergy :: Active	Manual	Approved
									P#####################################	335999 Sample :: Mandatory :: Clergy :: Active		Not Started
9 20				8		6			P#####################################	335999 Sample :: Mandatory :: Clergy :: Active	Member	Approved
									P#####################################	335999 Sample :: Mandatory :: Clergy :: Active		Not Started
3				8		C.			P#####################################	335999 Sample :: Optional :: Lay or Deacon :: Active		Not Started
									P#####################################	335999 Sample :: Mandatory :: Clergy :: Active		Not Started
3				0		6			P#####################################	335999 Sample :: LOA :: LOA :: All	Manual	Approved
									P#####################################	335999 Sample :: Grandfathered :: Grandfathered :: All	Manual	Approved

2020 Medical Electio 🔻	2020 Medical Tier 🔷 🔻	2020 Dental Electic 🔻	2020 Vision Electi 🔻	2020 HSA Election 💌	2020 HSA Annual Amou 🔻	2020 HSA Monthly Amou 🔻
BCBS C2000 with HRA	Employee Only	waive	VSP Exam Core	0	\$-	\$-
BCBS H3000 with HSA	Family		VSP Exam Core	H3000	\$ 1,200.00	\$ 100.00
BCBS C3000 with HRA	Family		VSP Exam Core	0	\$-	\$-
BCSB B1000	Family		VSP Exam Core	0	\$-	\$ -
BCBS H1500 with HSA	Family		VSP Exam Core	H1500	\$ 6,500.00	\$ 541.67
BCBS H2000 with HSA	Employee and One Dep	РРО	VSP Full Service	H2000	\$ 6,000.00	\$ 500.00
BCBS C2000 with HRA	Family		VSP Exam Core	0	\$-	\$ -
BCBS H1500 with HSA	Employee Only		VSP Exam Core	H1500	\$ 2,750.00	\$ 229.17
BCBS H3000 with HSA	Family		VSP Exam Core	H3000	\$ 4,000.00	\$ 333.33
BCBS H3000 with HSA	Family		VSP Exam Core	H3000	\$ 3,500.00	\$ 291.67
BCBS H1500 with HSA	Employee Only		VSP Exam Core	H1500	\$ 2,500.00	\$ 208.33

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HSA W-2 Reporting: Process Improvements

- Provide report showing contributions through current quarter
- Allows plan sponsors to "true-up" HSA contributions throughout the year
- Avoid changes late in the year
- Still provide the final report to be used for W-2 reporting in December after contributions post



Continued Promotion of HRA/HSA Plans

- Strong effort by Plan Sponsors to encourage participants to look at account-based plans—Thank you!
 - Two plan sponsors changed default plan from B1000 to C2000 with HRA
 - Nearly 1/3 of plan sponsors have had or have upcoming pre-AE webinars promoting potential benefits of moving from B1000 to an HRA/HSA plan
- Educational efforts by Wespath/Health Equity
 - November 4: Harnessing the Power of an HSA
 - Q1 2022: Maximizing and Investing HSAs



HRA/HSA Plans Cost Effective For Most



Based on 2019 Claims and 2021 Plan Design, as reported in 2020 Summary Reports

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Health Savings Account Updates

- \$2 fee waived on HSA accounts <\$5,000 beginning in 2022!
- Single, stacked card requested from Health Equity not likely before 2024
- Customer Identification Program Reminder
 - Required by PATRIOT ACT
 - Since the HSA is established automatically, financial institutions must "form a reasonable belief" that they "know the true identity of each customer"
 - Vast majority are identified using available data
 - If identity unable to be confirmed, letter sent by HealthEquity[®] to the participant at initial failure and 45 days following failure





2022 Changes in Plan Rules Around Rx

- Point of Sale Rebates—affects those with certain brand medications that are rebate eligible
 - Impacts ~2,500 individuals
 - Potential for greater benefit in HSA plans
 - Net positive for member
- Copay Card Accumulator Adjustment—affects those using manufacturer copay cards for specialty medications
 - Impacts ~200 individuals
 - Potentially increases costs for member (to actual OOP maximum)
- Variable Copay Solution—affects amount plan pays when copay cards are used
 - Impacts ~800 fills (200 individuals)
 - No cost impact to member

Point-of-Sale Rebates: How They Work

Current state: Rebate value is passed to Plan



Future state: Large portion of rebate value is passed to plan and member (deductible phase)

Point-of-Sale Rebates: Who Is Impacted?

- Limited details on which drugs and size of rebate due to OptumRx/manufacturer proprietary information
- OptumRx pricing tool will incorporate point-of-sale rebates



Point-of-Sale Rebates: Why the Change?

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- Move toward greater cost transparency for participant with actual net drug cost
- Concern that some HSA plan participants are paying more than the net cost of the drug
- Improve attractiveness of HSA plans for those taking brand medications

Not common in the industry but the right thing to do

Copay Card Accumulator Adjustment

Current state: Participant gets credit toward deductible/OOP max for funds paid by copay card



Future state: Member gets financial benefit of copay card to reduce amount paid for Rx, but not to reduce deductible/OOP max

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Accumulator Adjustment: Why the Change?

- Fairer application of plan cost sharing provisions
- Currently, a member can choose a higher deductible plan and effectively have the manufacturer pay much of the deductible/OOP max

Seeing with growing frequency across employers/plans

Variable Co-pay Solution

Current state: Low copay/coinsurance may leave significant funds unused on manufacturer cards



Future state: Copay/coinsurance adjusts to maximize benefit from manufacturer without increasing cost to member

Variable Copay: Why the Change?

- No negative impact to the member
- Fully use manufacturer funds to reduce plan costs

Seeing with growing frequency across employers/plans

Reminder: Update to OOP Max for H3000

Only applies for p+1/family coverage if Health Check not completed

	P+1/Family Coverage Health Check Completed	P+1/Family Coverage Health Check NOT Completed
Deductible	\$6,000	\$6,500
Out-of-Pocket Maximum	\$6,000 individual \$12,000 family	\$6,500 individual \$12,000 family

Improved Emotional Health Support in 2022

- Talkspace option through EAP (live now)
- Introducing telemental health through MDLIVE[®] (more details in December/ January)
- Mental Health First Aid Education (all-UMC)
- Still have:
 - Generous behavioral health benefit (in-network benefit for out-of-network provider; 8 free EAP sessions per person/per concern/per year)
 - Coaching and Whil[™] through Virgin Pulse



Improving Service to Plan Sponsors

- Focus on improvements most beneficial for plan sponsors
 - Q2—2021 Quarterly HSA True-Up Reports delivered
- **Q4—2021** Age 26 Report
 - Q1-2022 Additional Job Aids by end of Q1
 - Enrolling dependents of Post-65 Retirees
 - HSA changes (already a handful of people processing)
 - Q3—2022 Participant Education Toolkit by end of Q3
 - Pre-recorded mini-videos
 - Cost comparison webinar templates
- Via Benefits enrollments—currently in exploration phase

What Do You Need?



Thank you for your partnership

Please let us know how we can assist you further.



