

HealthFlex Plan Sponsor Update



February 28 | March 1, 2023

Agenda

- 2024 HealthFlex Rates
- 2024 High-Deductible (HSA) Plan Changes
- Well-Being Updates
- HealthFlex Summit in April





2024 HealthFlex Rates

Health Care Costs Are Rising

		Unit cost	Utilization
1	Higher overall inflation and increased labor costs		
2	Provider consolidation		
3	Escalating drug costs		7 7
4	Worsening mental health		7
5	Missed preventive and nonemergency care		4 7
6	Aftermath of the pandemic (impact of long COVID and expiration of government subsidies)		-



Source: Levin-Scherz, J., "8 reasons why healthcare cost inflation is likely to escalate," The Hill, April 2, 2022.

High-Cost Claimants Are Increasing in Frequency

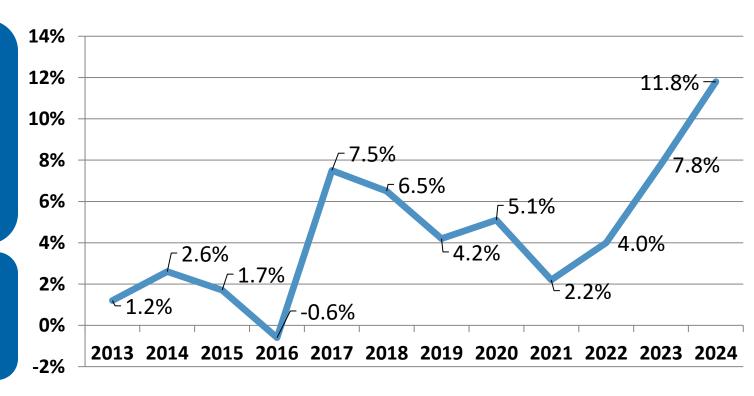
- WTW partners with top health care stop loss vendors—here are a few areas of concern from the stop loss market:
 - **Carrier environment**
 - High-cost claimants frequency¹
 - High-cost conditions²
 - Carrier loss ratios



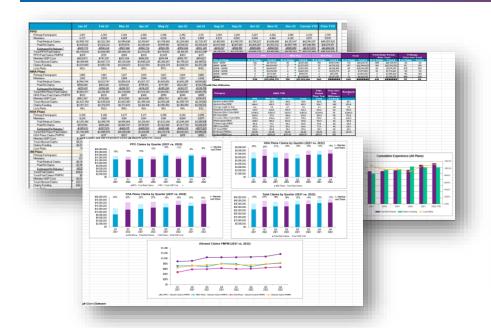
HealthFlex Premium Changes: 2013–Present

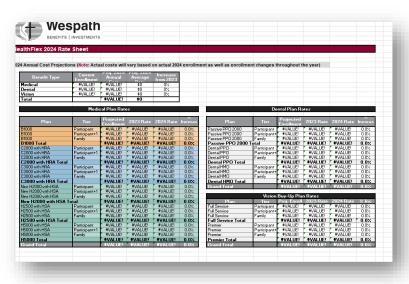
HealthFlex premium increases have been below industry average (5%) for most of the last decade

HealthFlex 5-year annualized rate change: 6% (2019-2024)



Q4 Financials and 2024 Rates Received

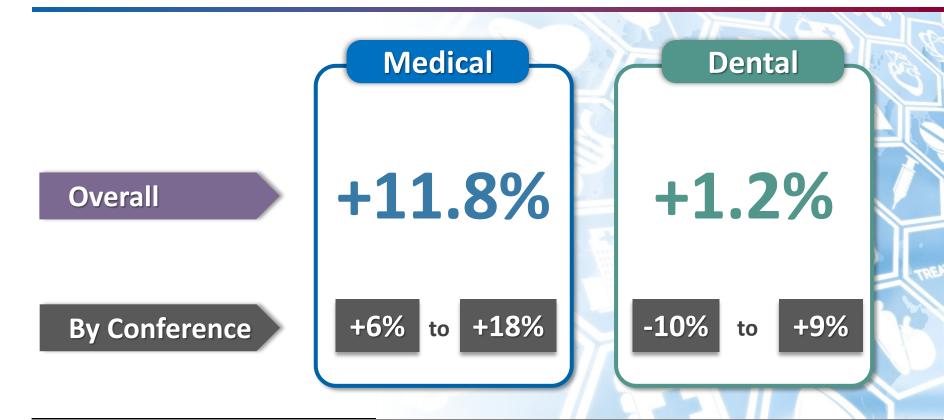




Q4 Claims Report

2024 Rates Sheet

2024 HealthFlex Premium Increases



2024 HealthFlex Premium Increases

$$11.8\% = 6.7\% + 5.9\% + 0.6\% - 1.4\%$$

Contributors to 11.8% average rate increase:

- Expected trend in claims (5.2% normal trend + 1.5% expected trend increase)
- Unexpectedly higher claims in 2021-2022 (5.9%)
- Expected migration into more expensive plans (0.6%)
- Net impact of Concierge implementation in 2024 (-1.4%)

Next Steps

- More details and discussion at HealthFlex Summit: Friday April 14
- Improving efficiency through implementation of concierge program (1/1/2024)
- Availability for individual plan sponsor support, including:
 - Premium credit modeling
 - Preparation for conversations with board and leadership



Concierge Objectives

Better member experience

Cost efficiency and sustainability



Financial Considerations

- Expect improved efficiency and reduction in claims to more than offset cost
- Peer group has reported positive return on investment (ROI)
- Vendor guarantees a 2:1 ROI, modeling shows potential up to 4:1





2024 High-Deductible Plan Changes

2024 Plan Design Changes

Why Now?

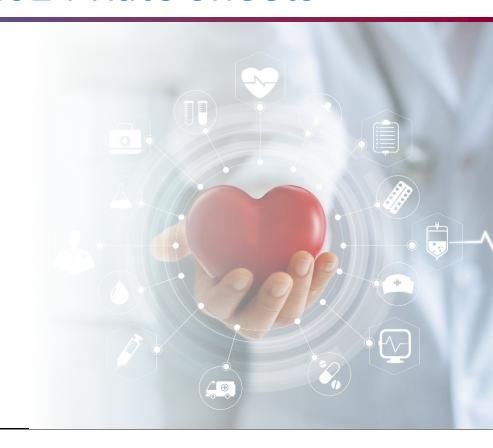
- Minimum deductible for HSA plans is \$1,500/\$3,000 in 2023
- We expect IRS to increase the 2024 minimum deductible
- By proactively changing plans now, we hope not to have to make annual changes
- Unrelated to the 2024 rate increases discussed

Which 2023 Plans Are Impacted?

HealthFlex with Health Savings Account (HSA)	
H1500	All plans with
H2000	HSAs will change
H3000	
HealthFlex with Health Retirement Account (HRA)	No about
C2000	No change
C3000	
HealthFlex B1000	No change

New Plans Listed on 2024 Rate Sheets

Plan
B1000
B1000
B1000
B1000 Total
C2000 with HRA
C2000 with HRA
C2000 with HRA
C2000 with HRA Total
C3000 with HRA
C3000 with HRA
C3000 with HRA
C3000 with HRA Total
New H2000 with HSA
New H2000 with HSA
New H2000 with HSA
New H2000 with HSA Total
H2500 with HSA
H2500 with HSA
H2500 with HSA
H2500 with HSA Total
H5000 with HSA
H5000 with HSA
H5000 with HSA
H5000 Total



2024 Plan Changes

We have designed the new HealthFlex HSA plans to align with the needs of participants on the current plans:



- Out of pocket maximum for 2024 plans is the **same** across all plans at \$5,000/\$10,000
- All plans retain the same network of providers and same Rx formulary



- "New" H2000 will be the new gold-level plan
 - Best for:
 - Anyone on current H1500 plan who wants the closest equivalent
 - Anyone ready to try an HSA plan but nervous about a higher deductible.
 - More account funding included with the plan vs. old H2000 and H1500
 - \$1,000/\$2,000 (currently \$750/\$1,500 in H1500)
 - Increase in deductible vs. H1500; same as old H2000
 - \$2,000/\$4,000 (currently \$1,500/\$3,000 in H1500)
 - Same coinsurance (80%/20%) and out-of-pocket maximum (\$5,000/\$10,000) vs. H1500 (plan pays more than old H2000)

- H2500 will be new mid-level plan
 - Best for:
 - Anyone on old H2000 plan who wants the closest equivalent
 - More experienced HSA plan user with more HSA savings
 - Decrease in account funding from employer vs. old H2000
 - \$250/\$500 (currently \$500/\$1,000 in H2000)
 - Increase in **deductible** vs. old H2000
 - \$2,500/\$5,000 (currently \$2,000/\$4,000 in H2000)
 - Same coinsurance (70%/30%) and out-of-pocket maximum (\$5,000/\$10,000) as old H2000

- H5000 is new high-deductible, low-premium plan
 - Best for:
 - Individuals/families with no major expected health care costs OR individuals who expect to meet the out-of-pocket maximum
 - People willing to maximize their HSA contributions
 - Anyone looking for low-premium plan and the ability to save for unexpected health care expenses
 - Anyone on the old H3000 plan who wants the closest equivalent

- H5000 is new high-deductible, low-premium plan
 - Increase in deductible
 - \$5,000/\$10,000 (currently \$3,000/\$6,000 in H3000)
 - Decrease in out-of-pocket maximum
 - \$5,000/\$10,000 (currently \$6,000/\$12,000 in H3000)
 - Once you've hit your deductible (\$5,000/\$10,000), the plan pays 100% of costs, including pharmacy

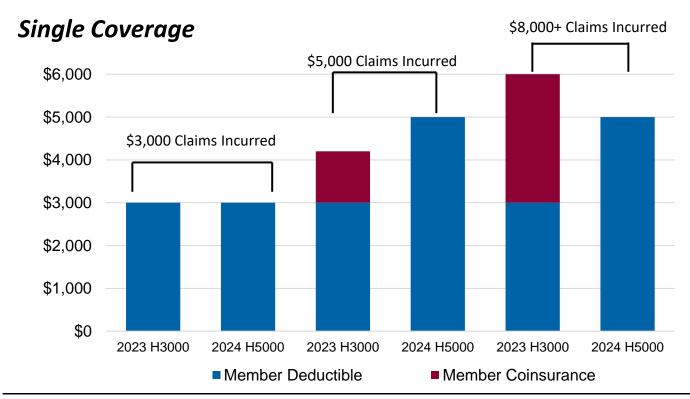
H5000: New "deductible only" plan

H3000 vs. H5000: Which Plan is "Better"?

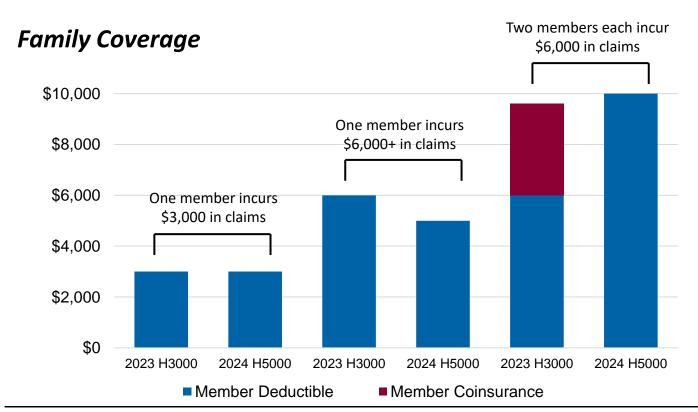
- For members with low claim amounts (below the deductible), costs under both plans are the same
- For members with claims between \$3,000 and \$6,333, H3000 is the more generous plan
- For members with more than \$6,333 claims, H5000 is the more generous plan

<20% of the population will be "worse off" with the H5000

H3000 vs. H5000: Which Plan Is "Better"?



H3000 vs. H5000: Which Plan Is "Better"?



Participant Communication Feedback

We invite your feedback on how to communicate 2024 plan changes to participants.

What concerns or questions do you anticipate?



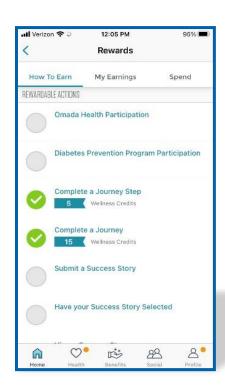


Well-Being Updates

Wellness Credits 2023

- New collateral coming soon!
 - Goal: Increase 150 Wellness Credit earners
 - 32% earned 150 Wellness Credits for \$150 in 2022
- Recent and upcoming communications
 - Wespath e-mail sent on February 16 and February 23
 - Scheduled Virgin Pulse e-mail on March 2
 - Postcard scheduled to drop in the mail on March 9
 - Continued communications throughout 2023





Mark Your Calendars!

- **Upcoming Blueprint for Wellness** training calls
 - Thursday, March 2—10am to 11am CST
 - Wednesday, April 5—1pm to 2pm CST
- Blueprint for Wellness Onsite Events
 - Please complete the survey by Friday, March 10
 - Consider smaller micro-events (min. 25 registered)
 - 10–12 weeks lead time to plan



Custom Well-Being Webinars

- Schedule a Well-Being Webinar for your participants
 - There is something to engage and excite everyone—no matter their well-being goals!
 - Wespath will handle the logistics (Go To Webinar plus session recording)
 - 1 hour in length
 - E-mail Todd (tcreviston@wespath.org) for questions or to *schedule your* webinar





HealthFlex Mini Summit—April 14

Registration information will be available soon.

