

# WESPATH CARE COORDINATORS

are here to help you get the  
most from your benefits



5240 Blazer Parkway  
Dublin, OH 43017

PRSR-STD  
US POSTAGE  
PAID  
DUBLIN, OH  
PERMIT NO.79

Start your journey at [BenefitsAccess.org](https://BenefitsAccess.org)

(833) 762-0876

(Monday-Friday, 8:30 a.m.-10 p.m. ET)



## PERSONALIZED SUPPORT FOR YOUR HEALTH JOURNEY

Your one-place-to-go for healthcare  
and benefits help.



# CONFIDENTLY NAVIGATE YOUR HEALTHCARE AND BENEFITS

Wespath is partnering with Quantum Health to simplify your healthcare experience. Your Wespath Care Coordinators are the experts who know all about your HealthFlex plan and well-being benefits. Care Coordinators can provide personalized support and are available to you at no additional cost. For medical claims, benefits, prescriptions and so much more, you can expect expert guidance from your Wespath Care Coordinators.

**Now you have a compassionate team of nurses, benefits experts and claims specialists who can help you:**



Get answers to claims, billing and benefits questions



Contact providers to coordinate your treatment



Review your care options and verify coverage



Find in-network providers



Save on out-of-pocket costs



Replace ID cards

# YOUR ONE PLACE TO GO

## for healthcare help

When dealing with healthcare and benefits, it can be hard to know where to start. Care Coordination is your one place to turn when you need assistance.



**One number**  
(833) 762-0876



**One ID card**  
with all the contact info in your wallet or mobile device



**One website**  
BenefitsAccess.org



**One app**  
for self-service help



**One team**  
of experts dedicated to helping you

# YOUR ONE TEAM

## for healthcare and benefits help

Your Wespath Care Coordinators are on your side to help you on your entire healthcare journey. Sometimes we may call you, but we wouldn't call if it weren't important.

### Your Care Coordinator may call you if:

- You could save on your out-of-pocket costs
- There is a concern with your prescriptions
- Insurance information is needed
- You qualify for a coaching program
- We need to follow up on a procedure or discharge

### When you don't know where to begin, start with us.

There's no request too big or too small for your Care Coordinators. Contact us first for all your healthcare and benefits needs.

“ There was confusion and frustration about my upcoming surgery, and Zaya spoke up for me and was a great patient advocate. Give that woman a trophy. She deserves it! ”

*To protect member privacy, identifiable facts have been changed.*

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ON A MISSION TO  
**SIMPLIFY** YOUR  
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**Wespath**  
BENEFITS | INVESTMENTS



**Quantum**  
HEALTH