May 4, 2020

<FirstName LastName> <Company (if appropriate)> <Address> <Address> <City>, <State> <ZIP>

## RE: Your Retirement Benefits REMINDER

Dear <FirstName LastName>:

Congratulations on your retirement! Wespath is ready to support you as you make decisions about your retirement benefits. As of <date>, we have not received your benefit elections.

## What should you do next?

 Use if participant is using online application <Go online to elect your retirement benefits—The online application in Benefits Access (benefitsaccess.org) walks you through your benefit options and simplifies the process.>

Use if participant requested paper forms <Complete and return your application(s) for benefits — Consider making your elections the easy way via Benefits Access (<u>benefitsaccess.org</u>). The online application only presents options that are applicable to your situation and offers information to help you make decisions. Wespath will send a confirmation letter when we receive your completed online or paper applications for benefits. >

- Consider LifeStage Retirement Income—Our free <sup>1</sup>service issues monthly payments from your defined contribution account balances, making it easy to manage your retirement distributions. At the same time, LifeStage Investment Management professionally manages your investment portfolio.
- 3. *Contact EY Financial Services (EY) or your financial planner*—EY offers professional guidance as you make retirement benefit decisions. Call EY at **1-800-360-2539** for personalized, confidential assistance at no additional cost to you<sup>1, 2</sup>.

## When should you expect your benefit payment?

Initial payments require a longer time to process, so be prepared for a delay of up to three business days. Future payments will be deposited directly into your account on the first business day of each month.

<sup>&</sup>lt;sup>1</sup> Costs for EY Financial Planning and LifeStage services are included in Wespath's operating expenses that are paid for by the funds.

<sup>&</sup>lt;sup>2</sup> EY Financial Planning Services are available to active participants and surviving spouses with account balances, and to retired and terminated participants with account balances of at least \$10,000.

Addressee Name May 4, 2020 Page 2 of 2

## Wespath is here for you!

If you have questions or need additional information concerning your retirement, contact a Retirement Team Specialist at **1-800-883-4078** or **retirementteam@wespath.org**. Representatives are available business days from 8:00 a.m. to 6:00 p.m., Central time.

Sincerely,

Wespath Benefits and Investments

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